



HH ALLIANCE SNF Nursing Competency SubCommittee

Date / Time:	03/15/2019
Location:	SeaView IPA (Change HealthCare)
Conference Call Info:	n/a
Recorder:	Rosie Mejia

Bold indicates primary attendee.

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Delane Lloyd	RN discharge planner Ojai CCC	DLloyd@cmhshealth.org

#	Topic	Action Items
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	<p>Introductions – Laura gave a summary on HHAVC and the SNF Nursing Competency Committee and what we are trying to achieve for those new participants in the room. Rosie confirmed that Catherine at Greenfield and Eric at Santa Paula Post Acute would like to participate on the subcommittee but could not be present today.</p>	None
1	<p>Palliative Care-Diana discussed that this would be a good topic for a skills fair to include the communication to patients about palliative care, goals of treatment, goal of care and chronic progressive illness. Also discussed that CHF would be another great topic. Each SNF will send 2 nurses per shift between the 2 classes. Noted that skills fair needs competencies developed.</p> <p>Sally confirmed that SJRMC is reserved for October 24th and Laura confirmed that Matthew reserved VCMC for October 22nd. Diana will work with Erin at SJRMC after we further develop curriculum.</p> <p>Diana stated that CMH Palliative Care now has 4 MDs and 2 teams and has moved to a new location. Sally stated that Erin from Dignity will work with Diana.</p>	<p>Laura to add Ojai to the email chain.</p> <p>Will further discuss skills fair agenda at next meeting.</p>
2	<p>POLST- Discussion was that the hospitals are to add to the SNF report whether or not they are DNR, have a POLST or Advance Directive and to be noted in several areas of the patients chart. Sally will be meeting with CNE's at Dignity in am and will discuss embedding into report, and stated that she thought it was already in the policy. Lynette reported that Bonnie will be meeting with the nursing committee at CMH for the same.</p> <p>Also when report from acute to SNF is given over the phone, SNFs to ask if there is an advanced directive, DNR or POLST, if not given.</p> <p>Each SNF uses a form to collect pertinent data on report from the acute. In order to ensure that all SNFs are receiving pertinent data and streamline the process, it was discussed that the committee should look at them collectively.</p>	<p>Sally and Bonnie to meet with their CNE's and see if each can get buy-in to embed POLST and/or DNR status into report and report back.</p> <p>SNFs to start tracking what they are receiving from the acute and what is missing and bring to next committee.</p> <p>SNFs to identify form that the admitting SNF nurse at each SNF is using and send to Lynette so that forms can be streamlined.</p>
3	<p>LTC Ombudsman Survey- Discussion was that the surveys reflected issues/concerns that SNFs already know about and are addressing on a daily basis. Committee agrees that each SNF has a different process for addressing the issue/concerns identified in the surveys. SNFs are to email Lynette best practices that are in place that are working to address the concerns. Additionally discussed if inviting Sylvia would be a good idea to one of the case review quarterly meeting so she can see what the Alliance is about.</p>	<p>SNFs have emailed Lynette their best practices in addressing the issues of call lights and food. Remaining is still Camarillo Care Center and Ojai</p> <p>Lynette and Sally to report back to Sylvia the best practices from the SNFs and that the acute hospitals also struggle with these issues and improvement on this is an ongoing process.</p>
4	<p>EMS Survey – Renee sent a survey monkey to Chris Rosa. Chris stated that he would attend to the survey when able. Discussed that a list of the SNF should be provided to help Chris identify what facilities we want feedback from. Discussion ensued about possibly going to the assistant fire chiefs or the training captains to get buy-in from fire and then also going to AMR and Lifeline to get the EMTs.</p>	<p>Renee to make list of the SNFs in West Ventura County with a cover letter with the definition of a SNF (already started)</p>

5	<p>ED surveys- Bonnie has distributed the surveys amongst the doctors, nursing management, unit secretaries and frontline staff at CMH. Will be available for the next meeting. Sally gave feedback from some of the MD responses. Responses were noted that the SNF packets are being received at the acute, however not a clear understanding of where it gets put into the system and if all the pertinent information is in the packet.</p>	<p>Lynette will follow up with Pat at Ojai and ask her to discuss with ED manager and obtain surveys from Ojai ED.</p> <p>Sally and Bonnie will bring results from ED surveys at Dignity and CMH to next meeting.</p>
6	<p>Naloxone at SNFs – follow up from Chris was that no SNFS have ever administered Naloxone in the facility. The administration happened in the ambulance by the EMT. However, Laura stated that she thought that they had so will follow up with Chris. It was reported that Kaiser already has standards for when Narcan needs to be orders and only prescribes 7 days of narcotics at a time.</p>	<p>Laura to get a list from Chris of the facilities that have recently administered Naloxone.</p>
7	<p>SNF/MD access to acute facility EMR, Mobile MD for SJRMC and SJPVH- Most SNFS have the access. The remaining SNFs will contact Dean or Laura for assistance.</p> <p>Oxnard Manor – Dr. Falcon Glenwood, VCC – Dr. Valivetti VPA – Dr. Proffitt Coastal – Dr. Aline Shoreline – Dr. Aline Vista Cove – Dr. Wikholm</p> <p>Laura stated that users should use the “global search” and that Practice Administrators have to renew every 90 days but it is quick to do.</p>	<p>Need follow up from Camarillo Convalescent on where they are with this.</p> <p>Lynette will follow up with Bonnie on Patient Keeper re: MD access and cost</p>
8	<p>Rosie reported an issue with SJRMC requesting an escort when a resident from a SNF is scheduled for an outpatient procedure. Policy is that they do not send an escort when the person is alert and oriented. Cindy stated that each SNF should have a policy in place for when they send an escort.</p>	<p>SNFs to follow up with Sally if this happens so that she can troubleshoot why they are asking for this.</p>

2019 meetings will be at SeaView Medical Group (Change Health Care)

NEXT MEETING DATE: Friday, April 19th 2019 at 11:30 am