

# Hospital to Home Alliance of Ventura County (HHAVC) Charter

#### **Mission Statement:**

We are an alliance of diverse health care perspectives advancing solutions to improve care across the continuum.

### **Vision Statement:**

HHAVC is committed to creating a model community that emphasizes excellence in care, honoring the values and preferences of the person served.

### **Guiding Principles**

### Dignity:

Care is grounded in respect for the person and their caregivers

#### Choice:

Access across the care continuum

#### Flexibility:

The services are comprehensive and flexible to meet changing needs and incorporate new models of service and supports.

# Quality:

Advocate for public funding and oversight that values high-quality care. Members will implement individually and collectively improved process and outcomes with data driven best practice while utilizing a person centered approach to care.

### Legality:

The services are consistent with the legal rights of individuals who use them.

### **Cultural Competence:**

Services provided are appropriate and responsive to the needs of unserved and underserved populations.

#### Accessibility:

Provide information on services available within our community and information on how to access these services, specific to the individual's needs.

#### Inclusive:

Recognize and support the crucial role of caregivers



### Independence:

The services support maximum independence, full social integration and individual empowerment

### **Goals & Strategic Initiatives**

- Reduce avoidable hospital readmissions and emergency department utilization. Facilitate patient access to appropriate community care.
- > Strive to develop and deliver integrated health programs and services that protect and support individuals with complex health and social service needs, including older adults, people with disabilities, caregivers and families.
- > Improve care across the continuum by creating protocols for reciprocal communication
- Focus and development of long-term supports and services which assist individuals to maintain their health and well- being in the community.
- Increase patient access and engagement in evidence-based health promotion and disease prevention services with data and metrics that drive improvement across the care continuum.
- Advocate with policymakers and stakeholders for improving quality of care, lowering cost, and enhancing the patient experience.
- Align efforts of organizations throughout the community with shared visions.
- > Target improvements for vulnerable populations

### **Member Responsibilities**

- > Incorporation of community support of a long term care plan as they transition across the healthcare continuum.
- Meet Alliance Criteria
- > Transparence in data and best practice
  - a. All members agree to share required reported data to Criteria and Steering Committees
- Conduct blinded case studies and/or root cause analyses of sub-optimal outcomes
- Promote process improvement and implementation of best practices and evidence-based interventions.
- > Consent to photograph to be managed by each participating member organization

### **Steering Committee:**

Maintain a shared and decentralized leadership structure in the form of a Steering Committee. The Steering Committee will meet regularly to ensure fidelity to the elements set forth in the HHAVC Charter. The Steering Committee will re-evaluate the Charter annually with input from HHAVC members.



### **Conflicts:**

No person or organization may profit financially from membership in the HHAVC by sales or solicitation at meetings or workshops. Participants will disclose any actual or potential conflicts of interest to the Steering Committee.

### **Decision Making:**

Business shall be conducted based on the philosophy of mutual respect. Utilization of consensus decision making will be used as a method for changes, updates, and activities.

### Confidentiality:

Maintain and safeguard the confidentiality of personal health information. Inclusive of:

- ➤ Written, photographed, or electronically recorded information
- ➤ Generated or acquired by the team
- > Used to identify an individual patient, practitioner, hospital, facility, health plan, or patient population

## **Alliance Members and Stakeholders**

Participation in HHAVC is open to organizations who serve Ventura County and are committed to fostering the mission and vision. Expanding membership to additional organizations will be determined by the HHAVC.

## **Coalition Member Organization**

Organization Name:		
Name of Representative:		
Title of Representative:		
E-mail:	Phone:	
Signature:	Date:	
Check box that applies to your organization:		
☐ Skilled Nursing Facility		
☐ Home Health Care Agency		
□ Managed Care Provider		
☐ Community-Based Organization		
□ Other: Specify		