

SeaView Case Management Services

Transitional Care Program (TCP) – Program designed to support the PCP/Provider in which a NP makes home visits to high risk SeaView members.

Referrals can be made through the usual referral process OR by calling

Jack Swartz, Care Coordinator at 805-604-3326 or fax 805-830-1120 or 805-988-5158

N.P. Contact information

1. Marie Nelsen, M.S.N., G.N.P. - 805-746-4667
2. Melissa MacNeill, M.S.N, F.N.P. - 805-746-4669
3. Jan Warrick, D.N.P, F.N.P - B.C. - 805-437-9803

Ambulatory Case Management (ACM) – Program in which nurse case managers provide telephonic support to SeaView members for disease management, care management, and/or care coordination.

Referrals can be made through the usual referral process OR by contacting:

1. Amy Cueva, Care Coordinator at 805-988-5189 or fax 805-988-5158
2. AJ Calzado, Case Manager at 805- 278-6830 or fax 805-988-5158

SCAN Connecting Provider to Home Program (CP2H) – Program in which Care Team makes home visits to address social determinants of health and other barriers to care. Care Team offers ongoing support and education to enrolled members. ***H2P staff may accompany members to appointments.** **available to SCAN members only

Referrals can be made by contacting;

1. Cynthia Toliver, Care Manager 805-988-5122 or fax 805-988-5158
2. Christina Hernandez, Community Health Worker 805-988-5172 or fax 805-988-5158
3. Melissa Tucker, L.C.S.W., Care Manager 805-218-3251 or fax 805-988-5158
4. Paola Flores, Community Health Worker 805-673-2721 or fax 805-988-5158

Anthem Accountable Care Organization (ACO) – Partnership between SeaView IPA and Anthem Blue Cross that includes nurse case management for Anthem PPO members. Services include care management, disease management, health coaching, and care coordination.

Referrals can be made by contacting;

1. Liz Garcia, Care Coordinator at 805-278-6857 or fax 805-278-4277
2. Justina Fuentes, R.N. Case Manager 805-278-6814 or fax 805-278-4277

Blue Shield HMO and PPO ACO – Partnership between SeaView and Blue Shield for HMO and PPO members that includes nurse case management. Services include care management, disease management, health coaching, care coordination, and access to an Advanced Practice Pharmacist.

Referrals can be made by contacting;

1. Rosalie Lopez, Care Coordinator at 805-988-5180 or fax 805-278-4277
2. Claudine Luna, R.N., B.S.N., Case Manager 805-988-5182 or fax 805-988-5158

Aspire – Home based palliative care program available only to SCAN and Humana members. NP makes home visits to provide additional support, symptom management, and address goals of care.

Referrals can be made by contacting Amy Cueva, Care Coordinator at 805-988-5189 or fax 805-988-5158