

**Chair: Lynette Harvey** 

#### **HH ALLIANCE SNF Nursing Competency SubCommittee**

Date / Time:	8/15/19 2:30pm			
Location:	Change Healthcare Conference Room			
Conference Call Info:	n/a			
Recorder:	Tim Cooley			

#### **Bold indicates attendees.**

NAME	POSITION	EMAIL		
Carlo Oleta	Administrator, Maywood Acres	Carlo.Oleta@milwoodhc.com		
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	Care District			
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Ryan Goldbarg	Administrator; Victoria Care Center #2	Rygoldbarg@ensignservices.net		
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Rose Bode	Clinical Manager, Ojai CCC	Rbode@cmhshealth.org		
Maria R.	Liaison, Maywood Acres			
Joy Paguntalan	MDS, Ventura PostAcute			

#	Topic	Action Items		
	Introductions	N/A		

#	Topic	Action Items
1	Skills Fair  Haven't been able to verify how many people VCMC can accommodate for skills fair	Lynette will follow up with Matthew to confirm VCMC auditorium reservation and how many it can accommodate.
2	<ul> <li>Skills Fair Competencies - Indicators of performance</li> <li>Laura distributed 3 templates for learning at career fair:         Goals of care, Palliative Care vs. Hospice, and Advance Care         Planning Documents. 4<sup>th</sup> template is Chronic Disease and is         in process</li> <li>Diana stated her staff needs to work on this asap so needs         to know who acute hospital RNs will be.</li> </ul>	Sally and Bonnie to check and see if they have volunteer RNs from their facilities to teach chronic disease portion; need answer ASAP  Lynette, Laura, Diana and Renee to work on last competency (chronic disease)
3	Palliative care and SNF cohesion brochure  Ryan and Tim gathering clinical content	Diana to send presentation and diagram to Tim.
4	<ul> <li>SNFs state they are not getting the POLSTs on many patients who are DNR.</li> <li>Diana broke down Juvie's list. CMH staff is consistently not sending palliative consult notes and POLST on transfer. The bigger find was that there were 31 clients on the list and not one was seen by the inpatient Palliative Care team. (see attachment)</li> <li>Diana requested transfer lists from all SNFS and will do a review of all July SNF transfers for the same information and present results. Once Sally returns, this may be done for Dignity as well.</li> </ul>	All SNFs to submit their patients admitted from CMH during July to Diana. She wants to know patient name, code status on transfer and if the POLST came with the patient.
5	Curaspan  • Meeting with Marjorie and Sally to go over checking Curaspan for Palliative Care notes  •	Marjorie will send Sally an email regarding setting up a meeting
6	<ul> <li>Fire/EMS training pilot update</li> <li>Brad waiting to hear back from fire to see if they want to educate at individual stations, or with all together.</li> </ul>	Brad to update next meeting
7	<ul> <li>ED survey - SNF to Acute information transfer discussion</li> <li>SNFs are already sending everything that the ED said they want to receive; if not ready when discharging, information will be given later verbally with phone call</li> <li>Hospitals to verify if there is a policy for what ED personnel are doing with the packet when it gets there as the survey showed varied answers</li> </ul>	Sally and Bonnie to check with ED Dept heads as to what the policy regarding what is done with SNF transfer documentation.
8	<ul> <li>Acute to SNF Intake form</li> <li>SNFs reported that often acute hospital staff do not have all the information asked for. Discussion encouraged Intake staff to continue to ask for information so that the acute staff get used to what is needed.</li> <li>Decision to leave this on the agenda monthly for SNFs to report on</li> </ul>	SNFs to work on embedding use of document with Intake staff and to use to its fullest as able  SNF staff to also report on whether the information requested from acute is improving.
9	Naloxone  Tim confirmed that Naloxone is free at CVS but only if you	Juvie to reach out to state

#	Topic	Action Items
	<ul> <li>are on large amounts of medication.</li> <li>Naloxone policy has been approved. Indications are for 90MG or more MME in 24 hours. Discussion ensued that initial order should be coming from acute upon transfer. There is still confusion on purchasing and whether it will be allowed to just have on the crash cart or ekit vs individual orders.</li> </ul>	
10	Future meetings     Going forward, meetings are at SJRMC     Sept & Nov remain same date/time as previously indicated     October moved to the 10 <sup>th</sup> due to conflict     December is DARK	i

\*\*\* Next meeting is Thursday, September 19, 2019 at SJRMC Conf Room 2&4



# SNF Competency Committee Sign in Sheet Date: 8/5/9

NAME	POSITION	EMAIL	Signature
Frances Foy	Administrator; Coastal View	francesf@coastalviewhcc.com	Yn Tey
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Catherine Rodriguez	Administrator, Greenfield Health Care	Admin@gccfillmore.com	
Joy Paguntalan	UDS, Ventura Post Acu	te lesliep@unturapa.org	Syntoli - Represent
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#### **Goals of Care**

#### **Indicators of Performance Level Summary**

Date:				
Nurse's Name:				
Evalua	tor's Name:			
Compe	etency:	title		
	How M	et .		Level of Competency
L	Review Labs		1	Below Expected Standards
V	Verbalization/Discussion		2	Fully Meets Standards
T	Test		3	Well Above Standards
D	Demonstration			

The Nurse demonstrates skills and competence in the following:	How met	Level of Competency 1 2 3	Evaluated by:
Describe the difference between goals of treatment and goals of care			
<ul> <li>Give example of goal of treatment</li> </ul>			
Give example of goal of care			
<ul> <li>List the 3 responsibilities of the nurse when the resident</li> </ul>			
demonstrates emotional, spiritual, behavioral, or psychosocial			
distress			
Role play response to resident/family statements that may indicate a			
need or a 'goals of care conversation'			
Nurse demonstrates listening skills			
Nurse demonstrates response so that resident feels heard			
Create a worksheet that lists goals of treatment, goals of care and link to			
Care plan. Participant will need to identify the mismatch			

## Palliative Care versus Hospice

## **Indicators of Performance Level Summary**

Date:				
Nurse's Name:				
Evaluat	or's Name:			
Compe	tency:	Palliative Care versu	s Hos	pice
	How Met			Level of Competency
L	Review Labs		1	Below Expected Standards
V	Verbalization/Discussion		2	Fully Meets Standards
T	Test		3	Well Above Standards
D	Demonstration			

Describe and compare & contrast Palliative and Hospice care	1	Level of Competency 1 2 3			Evaluated by:
<ul> <li>List 3 elements of palliative care</li> </ul>					
List 3 elements of hospice care					
Describe 1 similarity and 1 difference of palliative and hospice care					
Activity					
Using the case studies provided, identify which residents are					
appropriate for palliative care and which are appropriate for hospice.					
Discuss in small group what elements in the case studies indicate					
a resident is appropriate for the different types of care and why.		•			
We need to create the case studies – Diana will find 4 case studies that are					
Patients who are d/c to SNF					
**confirmed that CNEs are not using the later at 1 #/decate to a					
**confirmed that SNFs are not using the Interact tool "Identifying Residents  Who may be appropriate for hospice or palliative/comfort care orders"				$\dashv$	

# **Advance Care Planning (ACP) Documents**

## **Indicators of Performance Level Summary**

Date:				
Nurse's Name: Evaluator's Name:				W .
Competency:		Advance Care Plann	ing D	ocuments
	How M			Level of Competency
L	Review Labs		1	Below Expected Standards
V	Verbalization/Discussion		2	Fully Meets Standards
T	Test		3	Well Above Standards
D	Demonstration			
				-1

The Nurse demonstrates skills and competence in the following:	How met	Level of Competency 1 2 3	Evaluated by:
Of the common ACP documents, the nurse will;			
List 3 different ACP documents			
<ul> <li>Describe the difference between an Advance Directive and a</li> </ul>			
POLST			
Capacity versus Competency			
Activity			
<ul> <li>Using the documents provided, identify which documents are valid</li> </ul>			
and state why			
<ul> <li>Using the documents provided, identify which documents are</li> </ul>			
invalid and state why			
<ul> <li>Using the documents provided, identify the legally authorized</li> </ul>			
decision maker			
Valid and invalid - Diana to get samples			
Diana will ask her staff to incorporate elements of the Interact Advance			
Care Planning Guide into the presentation			

List sent from Juvi 7/2019

#### N = 31

I reviewed all of these patients are there are a couple of glaring deficiencies.

- 1. Not one of these 31 patients were seen by the inpatient PC team
- 2. 6 completed POLST forms that should have been included in the transfer packet but were not
- 3. 1 POLST completed on the date of transfer that should have been forwarded to you the next day.
- 4. 8 inpatient DNR's that were transferred as DNR without completion of a POLST form

This review revealed that there are multiple areas for improvement. Please send me a list of all of your admissions from CMH for the month of July with their code status and if they were received with a POLST form.

WOW, do we have work to do.

We will keep you updated

Diana