

Ventura Alliance HH Criteria for Good Standing

Agenda for Thursday, January 10, 2019			
REGULAR ATTENDEES AND AD HOC			
Attendee	Position	Company	Type of attendee
Amanda Larson	Chair	Mission Home Health	Home Health
	Secretary		
Bonnie Subira		CMHS	Hospital
Matthew Tufte		VCMC	Hospital
Cerri Mansfield		VCMC	Hospital
Lynette Harvey		Camarillo Healthcare District	CBO
Carmen Cano		Las Posas Home Health	Home Health
Teri Helton		Livingston MVNA	Home Health
Molly Buck		Los Robles Home Health	Home Health
Joan Plasmeyer		Los Robles Home Health	Home Health
Keon Marden		Summit Home Health	Home Health
		Access TLC	Home Health
		Assisted Home Health	Home Health
Item	Who/What/How/Where/Why/When		Time
Purpose	<p>Specifically address how to approach and follow through with home health agencies not meeting criteria.</p> <ul style="list-style-type: none"> Review template of letter of participation with committee and try to determine timelines. 		15 Minutes
Criteria 1	<p>Attendance and Participation:</p> <ul style="list-style-type: none"> Adding HHAs – DuranCare reached out (2.5 quality rating, NA for patient satisfaction) 		10 Minutes
Criteria 2	<p>Certifications and Accreditations:</p>		3 Minutes
Criteria 3	<p>Star ratings for quality and patient satisfaction</p> <ul style="list-style-type: none"> Should this be done at same time as quarterly readmit review? February & August? 		10 Minutes
Criteria 4	<p>Readmissions to hospital:</p> <ul style="list-style-type: none"> Letters went out to agencies not showing decrease by at least .5% 1 of 7 agencies made 10% or lower goal for Q3 		5 Minutes

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Criteria 5	<p>Liaisons:</p> <ul style="list-style-type: none"> • What baseline (and improvement) should be seen for Liaison visit? How often reviewed ... Quarterly or biannually? • % not to include weekends • How do we handle agencies without any Liaison visits or limited to exclude rural hospitals? 	15 Minutes
Criteria 6	<p>Acceptance of referrals / Coverages:</p> <ul style="list-style-type: none"> • How are we going to address the 80% acceptance? • Are hospitals tracking? 	15 Minutes
Criteria 7	<p>SOC within 24 hours of hospital discharge:</p> <ul style="list-style-type: none"> • Four of seven agencies did not make 75% • Should this still be reviewed and letters to agencies go out quarterly? • What percentage of improvement for quarterly or biannually? Should letters be sent out of not meeting 75% but making improvement goal (such as the 0.5% on re-admits)? <i>5% improvement recommended</i> • Drop down menu should include: No orders, NHNF, Referred after DC... 	15 Minutes
Criteria 8	<p>Agency Care and Hospital Discharge:</p> <ul style="list-style-type: none"> • Any comment on late DC or referral after DC? 	5 Minutes
Criteria 9	<p>Data tracking:</p> <ul style="list-style-type: none"> • Should ROC be listed as a separate Alliance file on formstack? Same episode for HH but new 30-day clock for hospital. Split opinion at last meeting. (Take to HH Provider meeting on 1/30) 	5 Minutes
Other	<p>Requests of other committees:</p> <ul style="list-style-type: none"> • Data / Liaison – Best practice and scripting for patients / families pushing SOC past 24 hours. What is hospital involvement if patient requesting to push SOC? • HH Providers – NHNF – What is the standard response? # calls to patient? Call to hospital & PCP? How many drive-bys? • HH Providers – Should ROC be listed as a separate line on FormStack? <p>Discussion of Chair and Secretary positions for 2019.</p>	10 Minutes
Next Meeting	<p>Plan: Next Meeting: Thursday, 14th at 9:30 at Camarillo Hospice</p>	