

Case 1 11_13_19 Committee Observations/Recommendations

What conditions do you think put the resident at risk of readmission?

- **Developmental delay, resident not able to effectively communicate complaints/symptoms**

What non-clinical or social factors do you think put the resident at risk of readmission?

- **Conservator only able to direct general medical care**

Was an advance directive/POLST considered in evaluating the transfer to the acute facility?

- **Yes, Full Code**

Should this patient have been transferred sooner? Y/N, Why?

- **Unable to determine based on information provided**

Do you think this transfer might have been prevented? Y/N Why?

- **Difficult to determine based on info provided**

What opportunities do you see for improvement?

- **Add to QA Tool**
 - **were acute facility discharge appointments made and kept within requested timeframe**
 - **trend appropriate labs and/or clinical symptoms over time**
- **Hospital CM staff to summarize the 'big picture', highlight most important info, communicate readmit risk**
 - **Patient has communication limitations – monitor behavior**
 - **Conservator has limited medical decision making; general medical decision making only not able to make life altering decisions**
- **Opportunity to involve Home Health in d/c planning meeting**
 - **Alliance agencies liaison is a clinician**
- **Patient with conservator – understanding the conservator relationship is key**
- **Patient with limited ability to communicate**
 - **Increase frequency of monitoring**
 - **S & W, COC are key to identifying problem**
- **Opportunity to educate group home staff and conservator about s/sx to monitor for**

Other questions;

- **What were lab results trended over time?**
- **What were lung sounds/respiratory symptoms trended over time?**